

## MHHS Programme Steering Group (PSG) Headline Report

Issue date: 07/11/2024

Meeting Number **PSG038**

Venue **Virtual**

Date and Time **06 November 2024 10:00-12:00**

Classification **Public**

### New / Outstanding Actions

Area	Ref	Action	Owner	Due
Programme Update - Testing	PSG38-01	The Large Supplier Rep to engage with suppliers and gather more details on the nature of delays associated with Central Parties	Large Supplier Representative	04/12/2024
	PSG38-02	Programme to formally raise the Domain / Certificate Expiry as a risk	Programme	04/12/2024
Risk and Issues	PSG38-03	Programme to review running a Test Rationalisation / Scope Management exercise for Non-Functional Testing.	Programme	04/12/2024
Programme Change Requests	PSG38-04	Programme to provide more detail to Change Board rejection recommendations in the PSG papers	PMO	04/12/2024
Previous Meeting(s)	PSG37.2-01	Programme to support Code Bodies with comments made by St. Clements on CR056	PMO	06/11/2024
	PSG36-02	Programme to analyse and provide clarity over the number of additional test Cases in RTTM Gap Analysis.	Programme	02/10/2024
	PSG34-01	Elexon Settlement Analysis model to be issued to Participants as soon as constructed and to update Participants on any changes to the 4-week construction timeline.	Programme / Elexon	07/08/2024
	PSG34-02	Programme to provide an update on post-M10 Change Management.	Programme	07/08/2024
	PSG33-01	Programme to provide information on expectations on parties post-M10 to support resourcing and management view.	Programme	03/07/2024

## Decisions

Area	Ref	Decision	Rationale
Headline Report and Actions	PSG-DEC92	The Headline Report of the previous meeting was approved with no amendments.	No amendments raised by PSG members.
Programme Change Requests	PSG-DEC93	CR057 was rejected by SRO.	Change Board advised that CR057 did not meet the Change Freeze criteria as it was not critical for M10 or a defect in the design.

## Key Discussion Items

Area	Discussion
Minutes and Actions	<p>The Headline Report of the previous meeting was approved with no amendments (<b>DECISION PSG-DEC92</b>).</p> <p><b>ACTION PSG37.2-01:</b> The DNO Rep noted the proposed plan shows CR056 being implemented in December 2024 and March 2025 and asked for clarity on the timeline. Programme advised that the March activity in the plan was for additional testing, identified through gap analysis, which would be unblocked by the functionality of CR056. Discussions are ongoing with St. Clements to implement sooner than March as it may be necessary for Non-Functional Testing.</p> <p><b>ACTION PSG36-02:</b> The Large Supplier Rep asked about the implications of Test Rationalisation on the RTTM and whether further gaps may be identified. Programme clarified that the Test Rationalisation process is aimed at reducing unnecessary tests rather than identifying more gaps. Programme advised the process and rationale would be reviewed with FTIG.</p> <p><b>ACTION PSG34-02:</b> The Helix Rep advised that progress is going well, and there are currently no blockers.</p>
Sponsor Update	<p>A representative from Ofgem provided a verbal update.</p> <p>The Ofgem Rep provided an update on Ofgem's stance regarding CR055. The MHHS Programme is regarded as highly significant to Ofgem senior management and to DESNZ. Initially, there was resistance to the idea of a Programme delay, but after extensive discussions, the direction of travel is now to support the proposed plan. However, the Ofgem Rep advised that this would be the final delay, with none further accepted.</p> <p>To mitigate the risk of future delays, Ofgem is considering a package of activities, including more frequent reporting and potential directions to the Implementation Manager and participants to ensure MHHS stays on track. These considerations are still in the early stages and would</p>

	<p>require consultation with industry. The decision on CR055 is expected by the end of November 2024, and any decision will be communicated clearly. Ofgem will be as supportive as it can to maintain progress.</p> <p>Following a question from the DNO Rep, Ofgem advised the timeline for packages would be early 2025 for consultations and implementation could be in late 2025 or early 2026 depending on the Programme progress and stage.</p> <p>Following a question from the I&amp;C Supplier Rep, Ofgem advised that it will not be accepting further delays but will support mitigations to prevent further delays.</p> <p>Programme advised there will be clear and immediate communication from the Programme as soon as Ofgem have made a decision on CR055.</p>
<p><b>Programme Update - Testing</b></p>	<p>Programme provided an overview of testing progress by the end of Cycle 3 Sprint 5.</p> <p>SIT Functional and Migration progress has been slower than anticipated. 3 MVC Cohorts have still met the cumulative CR055 model of 6,000 points due to above-model performance in the Sprints 4.1 and 4.2. One Cohort met the Sprint 5 target in Migration.</p> <p><b>SIT Functional (excluding Settlement)</b></p> <p>60% of assigned Cohort Sprint 5 tests are executed or in progress so far (29% passed / 30% paused).</p> <p><b>SIT Migration</b></p> <p>73% of assigned Cohort Sprint 5 tests are executed or in progress so far (30% passed / 43% paused).</p> <p>The DNO Rep asked if there was a risk of running out of tests, due to the accumulation of retests and blocked tests. Programme advised that it is monitoring testing in great detail on a daily basis, noting that early warning is key. Programme advised that there are plans to add interim checkpoints, possibly every 3 weeks, on top of the regular end of Sprint reviews with Ofgem, the IPA and FTIG. Programme also assured PPs that there are plenty of tests to be done, especially in Settlement testing.</p> <p>The Large Supplier Rep raised concern around the delays caused by Helix and Central Parties. Programme acknowledged the concern and explained that some defects can take multiple days to fix. The Large Supplier Rep took an action to follow up with suppliers to gather more details on the nature of the delays (<b>ACTION PSG38-01</b>).</p> <p><b>SIT Settlement</b></p> <p>Settlement testing progress continues to be slower than anticipated, with a high level of defects found. Daily stand ups have been set up and are proving valuable. SET-1 tests are the priority, and Cohorts are expected to start passing these tests early in Sprint 6.</p> <p>The Large Supplier Rep asked whether the Programme understands the on-track targets for the end of Sprint 6 and 7. Programme advised that there are review points in the plan and there are two weeks of contingency before Christmas built into the plan.</p> <p>The Medium Supplier Rep asked when PPs would be informed if Settlement Testing extends into 2025, noting the technical resources required for Settlement. Programme advised that FTIG would be kept informed.</p> <p><b>Domain / Certificate Expiry</b></p> <p>Programme provided an overview on the Domain Expiry challenges that have arisen, including the impact, current status and the steps the Programme is taking to address them.</p>

	<p>The iDNO Rep asked whether all necessary actions had been taken to address the root cause, improve the process, and ensure that updated documentation would be provided. The iDNO Rep noted the increased impact if this was to occur during production when PPs are dealing with BAU processing. Programme advised that this process came as a surprise and assures PPs that it is working with Avanade and Globalsign to improve the process and make it as painless as possible for PPs. The process will be documented and published along with the learnings, once all PPs have completed the process. Programme took an action to formally raise this as a risk (<b>ACTION PSG38-02</b>).</p> <p>The Medium Supplier Rep raised the concern that this may change from a risk into an issue, noting that not all Suppliers have the same technical expertise and resources. Programme acknowledged the differing levels of resources and assured that it will work with all PPs to complete the process as quickly as possible, noting three PPs have already started the process.</p> <p><b>Update on IR8.4</b></p> <p>Programme is working with Avanade and St. Clements and confirmed that development, testing and deployment will be achievable by the end of November to allow for the restarting of blocked tests from Monday 02 December 2024.</p> <p><b>SIT – Other Topics</b></p> <p>Programme provided an update the following SIT related topics: Test Evidence, Test Case Rationalisation and Regression Testing.</p>
<p><b>Change / Design Management Post-M10</b></p>	<p>Programme provided an update on the Change / Design Management post-M10. All changes post-M8/M10 will be progressed through the relevant Code Bodies BAU. Programme outlined the key discussion points, risks and next steps in the process.</p> <p>The Large Supplier Rep asked about the criteria for assessing on-hold Change Requests (CRs) and whether there is a risk that these CRs might be delayed further. Programme explained the criteria for assessing on-hold CRs will be based on their impact on delivery. The Programme is looking at scheduling releases that won't disrupt Qualification and Migration and emphasised the importance of having a clear understanding of what is material to delivery and ensuring that any changes are implemented at the optimum time.</p> <p>The Ofgem Rep highlighted the need for a clear and fully understood timeline for Change Design and Management, at least one month before M10. The Ofgem Rep highlighted the importance of having a formal but flexible procedure. This procedure should allow the Programme to be involved in commenting on and explaining the impacts of any changes that emerge in Code BAU governance. Similarly, if the program identifies a need to change an element of the design, there should be engagement with the Code Bodies. The Ofgem Rep raised the "fix first, codify later" approach which was utilised on the Faster Switching Programme, clarifying having a process where dialogue is ongoing, allowing fixes and code changes to happen simultaneously.</p> <p>The RECCo Rep highlighted the need for a collaborative approach between Code Bodies and the Programme, noting their belief that the Code Bodies should have had visibility of the PSG content before the meeting. The RECCo Rep argued against the Programme having a veto but rather an agreed mechanism for engagement and decision making on a case-by-case basis. The RECCo Rep also noted that the "fix first, codify later" approach was oversimplified, explaining that the Faster Switching Programme had a procedure for urgent or emergency changes, which allowed Ofgem to direct code changes if necessary and this system must be agreed upon.</p> <p>The Helix Rep added extensive conversations about Change Design and Management have been ongoing, emphasising the need for detailed information to be published in advance of milestones. The Helix Rep confirmed that the MHHS program needs to be well-supported through changes and prepared for any post-M10 difficulties.</p> <p>The Programme agreed to keep <b>ACTION PSG34-02</b> open.</p>

<b>Risks and Issues</b>	<p>Programme outlined the key strategic themes for the Programme as well as the key risks associated with the proposed plan as part of CR055. Programme went into particular detail on the risk to SIT Settlement completion and mitigation.</p> <p>The Large Supplier Rep asked whether there is a final date by when PPs would be let know if Settlement testing will be extended into 2025. Programme advised there is weekly reporting to FTIG and there is an end of Sprint report published every 2 weeks. Programme advised it should have a solid understanding by the end of Sprint 7 which will then be communicated to PPs.</p> <p>The Medium Supplier Rep asked whether there is a contingency plan should Settlement Testing extend into 2025 and whether there is a Test Rationalisation / scope management exercise planned for Non-Functional testing. Programme took an action to review running this exercise for Non-Functional Testing (<b>ACTION PSG38-03</b>).</p> <p>Programme also outlined the Programme RAG status across workstreams.</p>
<b>Programme Change Requests</b>	<p>SRO rejected CR057, <i>Remove requirement to respond to DIP with a JSON body for synchronous requests where all validation is asynchronous (Level 4)</i>. Change Board recommended a rejection due to CR057 not meeting the Change Freeze Criteria of being critical for M10 or fixing a defect in the design.</p> <p>The Large Supplier and RECCo Rep mentioned a challenge in finding more information on the CR057 rejection rationale. Programme advised that this can be found in the Change Board Headline Report CB046 in the <u>Change Control area of the Collaboration Base</u>. Programme took an action to add more detail to PSG slides for Change Board rejection recommendations, as is done for approval recommendations (<b>ACTION PSG38-04</b>).</p>
<b>IPA Update</b>	<p>IPA provided an update on Assurance Activities, an IPA POAP aligned to the proposed CR055 plan, and an outline of IPA work packages.</p> <p>The Large Supplier Rep provided positive feedback to the IPA for the quick turnaround and value of the POAP.</p>
<b>Delivery Dashboards</b>	<p>Programme opened floor to questions on any of the standard Delivery Dashboards.</p>

**Date of next meeting: 04 December 2024 at 10:00am**

## Attendees

### Chair

Helen Adey (Chair)

### Industry Representatives

Andrew Campbell

Chris Price

Carolyn Burns

Paul Daniels

Gareth Evans

Graham Wood

Simon Harrison

John Abbott

Keren Kelly

Jenny Rawlinson

Del Kang

Jonathon Hawkins

### MHHS IM

Andrew Margan

Jason Brogden

Keith Clark

Lewis Hall

Philip McCann

Roger Robar

Nic Brancaccio

Warren Fulton

Smitha Pichrikat

Roisin Quinn

Chris Welby

Paul Pettitt

Claire Silk

### Other Attendees

Renana Yussupova

Richard Stilton

Andy McFaul

Sinead Quinn

Fahreen Japp

Jenny Boothe

MHHS Programme Director

Small Supplier Representative

DNO Representative

Medium Supplier Representative

Avanade Representative

I&C Supplier Representative

Large Supplier Representative

Supplier Agent Representative

Exelon Representative (Central Systems Provider)

National Grid ESO

IDNO Representative

DCC Representative

RECCo Representative

Code Lead

Programme Industry SME

Programme Manager

Programme Delivery Manager

Governance Lead

Test Lead

PMO Manager

Migration Lead

Client Delivery Manager

PMO

Strategic Industry Advisor

Design Lead

Transformation Lead

IPA

IPA

Ofgem

Ofgem

Ofgem

Ofgem

## Apologies

Andy Manning

Joel Stark

Consumer Representative  
Supplier Agent Representative  
(independent)